

HOURS OF SERVICE

The Community Nursing and Support Program operates weekdays from 8:00am - 4:30pm.

A limited service is available after hours and on weekends and public holidays.

If you are a current client and you need to change or cancel your appointment, please call this number 5258 0841.

SERVICE COSTS

The cost of dressing supplies will be charged to you. These will be billed monthly from our Accounts Department.

Clients are encouraged to purchase their own supplies under the guidance of the Community Nurse.

Check with your private health fund to see if these costs can be claimed.



✓ **CONSUMER REVIEWED**

This publication has been reviewed by a health service user

BOOKINGS AND APPOINTMENTS

 1800 007 224

Email: intake@bch.org.au

Fax: (03) 5258 0864



You can make an appointment yourself or ask your doctor, health worker or other service for a referral.

Eligibility criteria and waiting periods may apply to some of our services.

BCH acknowledges the traditional Custodians of the land where we work, and pay respects to Elders past, present and emerging.

HEALTH CENTRE LOCATIONS

DRYSDALE

23 Palmerston Street
Monday - Friday
8:30am - 5:00pm

OCEAN GROVE

78 Presidents Ave
Monday - Friday
8:30am - 5:00pm

PORTARLINGTON

39 Fenwick Street
Monday - Friday
8:30am - 5:00pm
Fax: (03) 8513 6202

DRYSDALE YOUTH

Peninsula Drive, behind
bus shelter number 5
Drysdale
Monday - Friday
9:00am - 5:00pm
Fax: (03) 5251 5099

POINT LONSDALE

2 Nelson Road
Point Lonsdale
Monday - Friday
8:30am - 5:00pm

Bellarine Community Health Ltd. is supported by the Australian Government Department of Health and the Victorian Government. Although funding has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.

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www.bch.org.au

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PO Box 26 Point Lonsdale 3225

ABN 96 536 879 169

Community Nursing and Support



bch Bellarine
Community
Health

With you for life

Bellarine Community Health provides specialist health services for all ages across five locations on the Bellarine. We are committed to providing quality, affordable health care.

Bellarine Community Health is proud to promote and advocate for the health needs of our diverse community. Our service provides safe, inclusive and high quality care for everyone.

HEALTH SERVICE FEES

Fees for health and dental services are calculated on your income and your ability to pay.

Fees will be explained prior to an appointment being made for you.

Difficulty or inability to pay will not prevent you from receiving treatment or service.

BCH is a registered NDIS provider.

Visit www.bch.org.au for detailed list of fees.

GIVE US FEEDBACK

Bellarine Community Health is wholly committed to improving our services through your experiences.

Please contact us at haveyoursay@bch.org.au or download a feedback form from our website.

COMMUNITY NURSING SERVICES

The Community Nursing and Support Program provides high standard nursing care to people in their own homes and other community settings.

Once you have decided to use our Community Nursing and Support Program, a Nurse will assist you to access a team of professional Clinicians including Registered Nurses, Occupational Therapists and Dietitians to provide care and support to you and your family.

OUR SERVICES INCLUDE

- A comprehensive assessment
- Client centered care planning
- Wound assessment and management
- Continence assessment and advice
- Access to our continence clinic
- Medication management
- Personal hygiene assistance
- Hospital in the home and post acute care programs
- Stoma care and advice
- Diabetic management and advice
- Referral to other medical professionals, services or agencies where appropriate
- Palliative care
- Bereavement support
- Private Nursing services including Case Management

COMMUNITY NURSE VISITS

How often the Community Nurse will visit depends on your clinical needs.

The Community Nurse will discuss the number of visits and approximate times with you.

On some occasions the Community Nurse may not be able to meet the set appointment time due to delays with other visits.

Weekend visit times may vary from the usual weekday visit time due to the availability of the Nurse or Clinician and depending on your needs.

Bellarine Community Health has a No Lift Policy so it may be necessary to purchase or hire equipment for the home to ensure a safe environment for both Nurse and client.

An assessment by an Occupational Therapist may also be required before care is carried out.

