

IS THERE A WAIT LIST FOR A HOME CARE PACKAGE

If you are eligible for a Home Care Package you will be placed on a national waitlist. The offer of a Home Care Package is based on the date you are assessed and your level of need as determined by the Aged Care Assessment.

You are able to be on the waitlist for different package level types. You will not be disadvantaged if you accept a lower level package than you have been assessed for as you will continue to be waitlisted for the higher level.

This national waitlist ensures a fair and equitable system for people seeking support.

Whilst waiting for a Home Care Package to be allocated, many clients choose to begin with private self-funded care, which Bellarine Community Health can provide.



✓ **CONSUMER REVIEWED**

This publication has been reviewed by a health service user

CONTACT INFORMATION



(03) 5258 0854

Email: hcp@bch.org.au



My Aged Care 1800 200 422

www.myagedcare.gov.au

You can make an appointment yourself or ask your doctor, health worker or other service for a referral.



HEALTH CENTRE LOCATIONS

DRYSDALE

23-25 Palmerston Street
Monday - Friday
8:30am - 5:00pm
Ph: 1800 007 224

OCEAN GROVE

78 Presidents Ave
Monday - Friday
8:30am - 5:00pm
Ph: 1800 007 224

PORTARLINGTON

39 Fenwick Street
Monday - Friday
8:30am - 5:00pm
Ph: 1800 007 224
Fax: (03) 8513 6202

DRYSDALE YOUTH SITE

Peninsula Drive - Behind
Bus Stop Number 5
Drysdale
Monday - Friday
9:00am - 5:00pm
Ph: 5253 0400
Fax: (03) 5251 5099

POINT LONSDALE

2 Nelson Road
Point Lonsdale
Monday - Friday
8:30am - 5:00pm
Ph: 1800 007 224

Bellarine Community Health Ltd. is supported by the Australian Government Department of Health. Although funding has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.

April 2022

www.bch.org.au

A0025025E

PO Box 26 Point Lonsdale 3225

ABN 96 536 879 169

Home Care Packages



bch Bellarine
Community
Health

With you for life

Bellarine Community Health provides specialist health services for all ages across five locations on the Bellarine. We are committed to providing quality, affordable health care with reduced fees for people on lower incomes.

SERVING OUR DIVERSE COMMUNITY

Our aim at Bellarine Community Health is to help you stay in your own home and to remain connected with your family and community.

Bellarine Community Health Home Care Packages are about you and what you want to stay safe and well in your community.

We have years of experience in working with clients with Home Care Packages on the Bellarine Peninsula and Greater City of Geelong making sure clients get the services they need .

GIVE US FEEDBACK

Bellarine Community Health is wholly committed to improving our services through your experiences.

Please contact us at haveyoursay@bch.org.au or download a feedback form from our website.

WHAT IS A HOME CARE PACKAGE

The Australian Government provides a subsidy to an approved provider such as Bellarine Community Health towards a package of care, services and case management.

A Home Care Package provides long term support for eligible older people with a range of care needs to live independently in their own home. A case manager works with clients to provide a link for them to access the services and support they want.

WHAT TYPE OF SERVICES CAN BE INCLUDED

Support and services are determined by you.

Thinking about the things that you are finding hard to manage may help you decide what you need to help you stay at home. Some examples include:

- Help with personal services such as showering, dressing and medications
- Meal preparation
- Medical and mobility equipment
- Social activities
- Continence management
- Community nursing and Allied health services
- Home care and gardening

HOW DO I GET A HOME CARE PACKAGE

To find out if you are eligible for a Home Care Package you will need to contact My Aged Care on 1800 200 422, or you can speak to your GP who can refer you directly for an Aged Care Assessment.

In a face-to-face appointment you will be asked a series of questions to determine if you are eligible for a more comprehensive assessment by the Aged Care Assessment Service that approves Home care Packages.

HOW MUCH IS A HOME CARE PACKAGE

The Australian Government subsidises four different levels of funding for Home Care Packages.

Each level of home care package provides a different subsidy amount which is paid to an approved home care provider, such as Bellarine Community Health.

The subsidy contributes to the total cost of delivering care to meet individual needs and it is expected by the Government that you will contribute to the cost of your care where your personal circumstance allow.

The Australian Government has an Income Tested Fee for part pensioners and self funded retirees and a Basic Daily Fee for all clients.

Bellarine Community Health will negotiate the Basic Daily Fee as part of the Home Care Agreement before the Home Care Package services begin.

